

Terms and Conditions

Introduction

By accessing and using our website <https://unifiedit.co.uk>, you agree to comply with and be bound by the following terms and conditions. Please read them carefully, as they govern your use of our website and services.

1. Definitions

- **"We," "Us," "Unified IT"** refers to the company offering IT services, including but not limited to managed IT services, cloud computing, cybersecurity, VoIP, and consulting.
- **"You," "User," "Customer"** refers to the individual or entity accessing the website or purchasing services from Unified IT.
- **"Services"** refers to any services offered by Unified IT, including fully managed IT, co-managed IT, cloud solutions, cybersecurity, Microsoft 365 services, and other IT-related services.
- **"Website"** refers to our website <https://unifiedit.co.uk>.

2. Use of Website

- You agree to use the website only for lawful purposes. You must not use the website in any way that causes, or may cause, damage to the website or impairment of the availability or accessibility of the website.
- Unauthorised use of this website may give rise to a claim for damages and/or be a criminal offence.

3. Notices

- Any notices, communications, or legal actions required under these terms should be addressed to Unified IT through the contact details provided in Section 26. All notices must be given in writing and will be deemed delivered on the date sent via email or other written correspondence.
- Unified IT may provide you with notices, including updates to these Terms and Conditions, via email, posted notices on the website, or through other means of communication.

4. Previous Terms and Conditions

- Any previous versions of the Terms and Conditions will be archived and made available upon request. If a conflict arises between any previous version and the current version of these Terms, the current version will take precedence.

5. No Waiver

- The failure of Unified IT to enforce any provision of these Terms and Conditions does not constitute a waiver of that provision or of the right to enforce it at a later time. All waivers must be in writing and signed by an authorised representative of Unified IT.

6. Availability of Website

- Unified IT endeavors to provide access to the website 24/7, but does not guarantee uninterrupted access. We reserve the right to take the website offline for maintenance or updates and are not responsible for any disruptions or loss of access due to technical issues beyond our control, including but not limited to third-party service failures, network issues, or force majeure events.

7. Intellectual Property Rights

- The content, design, and layout of this website, including text, graphics, logos, icons, images, and software, are the property of Unified IT or its licensors and are protected by applicable intellectual property laws. You may not reproduce, distribute, or use any content without explicit permission.
- You may not use any of our trademarks, service marks, or logos without prior written consent.

8. User-Generated Content

- If you submit content (e.g., comments, feedback, or suggestions), you grant Unified IT a non-exclusive, royalty-free, perpetual, and worldwide license to use, reproduce, modify, and distribute such content.
- You agree not to post any content that is harmful, defamatory, obscene, or illegal.

9. Links to Third-Party Websites

- Our website may contain links to third-party websites for your convenience. These links do not signify our endorsement of the content or practices of such websites. We do not monitor, control, or accept responsibility for the availability or content of third-party websites, and your use of these external sites is at your own risk.

10. Services and Pricing

- Unified IT provides various IT services as outlined on our website. The scope, features, and pricing of our services are subject to change without notice.
- Pricing for services will be provided at the time of inquiry and detailed in a separate service agreement or proposal. Any quotes provided are valid for 30 days unless otherwise specified.
- By engaging our services, you agree to the terms and conditions laid out in the service agreement.

11. Payment Terms

- Payments for services must be made according to the terms specified in the service agreement or invoice.
- Unified IT reserves the right to suspend or terminate services for non-payment or late payment.
- Any additional costs, such as taxes or third-party service fees, will be the responsibility of the customer unless specified otherwise.

12. Accuracy of Content

- Unified IT strives to ensure that all content on our website is accurate and up to date. However, we do not guarantee the accuracy, completeness, or reliability of any information on the website. Information may be subject to change without notice. You acknowledge that any reliance on such material is at your own risk.

13. Damage to Your Computer

- Unified IT is not responsible for any damage or disruption to your computer, software, or other equipment arising from your use of this website, including any viruses, malware, or other harmful software that may be transmitted via the website.

14. Global Use of This Website

- Unified IT's website is accessible worldwide; however, our services may not be available in all locations. It is your responsibility to comply with the applicable local laws in the country from which you access the website. We do not represent that the content or services available through the website are appropriate or available for use in all locations.

15. Website Content

- Unified IT reserves the right to modify or remove any content from the website at any time without prior notice. The content on our website is for informational purposes only and does not constitute professional advice. Users should seek appropriate professional advice before acting on any information provided on the website.

16. Products and Services

- Unified IT offers a variety of IT products and services, including fully managed IT services, co-managed IT services, cloud computing, cybersecurity, Microsoft 365 management, and VoIP solutions.
- We reserve the right to change or discontinue any of our products or services at any time without notice.
- Some products or services may be subject to additional terms and conditions, which will be provided at the time of purchase or engagement.

17. Limitation of Liability

- Unified IT makes no warranties or representations of any kind concerning the content, functionality, or availability of our website. We are not liable for any damages arising from your use of the website or our services, including but not limited to data loss, interruptions, or system failure.
- In no event shall Unified IT, its directors, employees, or agents, be liable for any direct, indirect, incidental, or consequential damages arising from your use of the website or services.

18. Indemnity

- You agree to indemnify and hold harmless Unified IT, its employees, and agents from any claims, damages, or legal fees arising from your breach of these terms or your misuse of our website or services.

19. Disclaimers

- Unified IT disclaims all warranties, express or implied, to the extent permitted by law. This includes but is not limited to any warranties of accuracy, reliability, title, merchantability, non-infringement, or fitness for a particular purpose of any content or service provided through the website.
- The website is provided on an "as is" and "as available" basis. We do not warrant that the website will be free of errors, viruses, or other harmful components.

20. Confidentiality

- Unified IT may have access to confidential information relating to your business, technology, or personal data. We agree to treat such information as confidential and will not disclose it to any third parties unless required by law.

21. Privacy

- Unified IT is committed to protecting your privacy. Please refer to our [Privacy Policy](#) for details on how we collect, use, and protect your personal data.
- By using our website and services, you consent to the collection and use of your data as outlined in our [Privacy Policy](#).
- We comply with applicable data protection laws, including the General Data Protection Regulation (GDPR) and other similar laws, ensuring that your personal information is kept secure and handled appropriately.

22. Termination

- We reserve the right to terminate or suspend your access to our website or services at any time, without notice, for conduct that we believe violates these Terms and Conditions or is harmful to other users, us, or third parties.

- You may terminate your relationship with Unified IT by providing written notice, subject to any specific terms in a service agreement.

23. Governing Law

- These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales, without regard to its conflict of law provisions.
- Any legal disputes will be resolved exclusively in the courts of England and Wales.

24. Changes to Terms

- Unified IT reserves the right to modify these Terms and Conditions at any time. Any changes will be posted on this page, and it is your responsibility to review them regularly.
- Your continued use of the website and services after any changes constitute your acceptance of the new terms.

25. Force Majeure

- Unified IT shall not be held responsible for any delay or failure in performance resulting from events beyond our reasonable control, including natural disasters, government actions, war, labour disputes, or internet outages.

26. Contact Information

- If you have any questions or concerns about these Terms and Conditions, please contact us at:
 - **Email:** info@unifiedit.co.uk
 - **Phone:** 0203 745 7550
 - **Address:** 175 How Street, London, E17 3AP